

## Commonly asked Q/A's

**How are the routes prepared?** Routes are designed to start at 1.6 km from the K-5 schools, and 2.4 km from the Gr 6-12 schools. In some circumstances where there are large numbers of students that have applied for transportation bus stops will be put in these areas.

**I pay taxes. Why do I need to pay a fee for busing?** Funding is only available for students that are 2.4 km and further from their designated school. This distance is calculated from their primary residence. Alberta Education has set this criteria. Individual school taxes are not directed to Chinook's Edge School Division. Each year the school division must apply for grants based on the number of students in each school. In order for the division to receive transportation funding for your child, they must be **2.4 km and further from their designated school.**

**How will I be notified of my child's bus stop and times?** Bus passes will be sent to the schools for distribution. Each pass has the students' name, grade, school, bus route number, and bus stop. Routes and pickup and drop off times will be posted on the Chinook's Edge website under Transportation in August before the beginning of the school year.

**What happens if the bus is full?** We will make every attempt to ensure that enough room is available on buses. However, in the event that buses become full students will be put on a waiting list and will be notified should space become available.

**What if my child only needs transportation for the winter months?** To ensure that your child has a seat on the bus it is necessary to register for the entire year.

**What if we have paid for busing, move, and no longer require transportation?** We will not be refunding urban bus fees even if the student moves.

**What happens if my child goes to a day home, or if our family is split?**

All distances are based on the student's primary residence. In the case of a day home situation, if a student requires a second seat on a different bus, there will be a fee for the year. If the family is split, application may be made for either residence, but if busing is required from both residences there will be a fee involved for a second seat.



... Driving For Safety

**Chinook's Edge School  
Division No. 73**

**URBAN SHUTTLES**



### TRANSPORTATION SERVICES

4404 - 42nd Avenue  
Innisfail, AB T4G 1P6

403-227-7072  
1-800-266-9573  
Fax: 403-227-7217  
[www.chinooksedge.ab.ca](http://www.chinooksedge.ab.ca)

## About Urban Busing....

### Fees

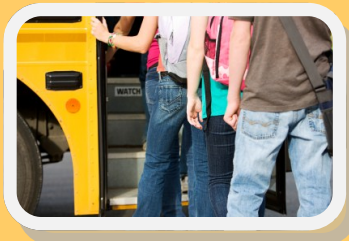
<u>Grades K-12 (eligible)</u> Living over 2.4 km from school	<b>No Fee</b>
<u>Grades K-5 (eligible)</u> Living 1.6 to 2.39 km from school	<b>\$150.00</b>
<u>Grades K-5 (non-eligible)</u> Living under 1.60 km from school	<b>\$300.00</b>
<u>Grades 6-12 (non-eligible)</u> Living under 2.4 km from school	<b>\$300.00</b>

**Please be aware** that non-eligible riders may be bumped from a seat on a bus though out the school year if there is a need to create space for eligible riders. If a non-eligible rider is bumped, a prorated refund of the transportation fees will be provided.

**FUNDED RIDERS:** Any student living more than 2.4 km from their designated school is considered a funded rider (i.e. the Transportation Department receives grant money for them). The CESD Board of Education has further divided riders into groups: eligible and non-eligible. Eligible riders will receive a seat as long as the applicable fees are paid. Non-eligible riders may receive a seat if there is room on the bus and the applicable fees are paid.

### PLEASE NOTE:

Home to school distance is calculated by our Verstrans® mapping software and not by private vehicle or google maps, etc.



**Payment Methods:** Cash, cheque, Debit, VISA, MasterCard and the ACORN online payment system. Please make cheques payable to Chinook's Edge School Division No. 73. **Note** - if there is a fee, **payment must accompany registration form** before the child can be placed on a bus.

### Registering your child for urban busing

Registrations for non-eligible riders are accepted on a first come, first-served basis. Once all available seating has been filled, applicants will be put on a waiting list. Non-eligible riders wishing to access urban busing will be approved once it is determined that there is excess capacity on the bus and the applicable fees have been paid. In the event additional eligible students require more space, a non-eligible student's pass may be rescinded on the basis of students residing closest to their school first.

**All urban students must apply every year for urban transportation.** Registration forms are also available online at [www.chinooksedge.ab.ca](http://www.chinooksedge.ab.ca), or at the school office.

### RIDER RESPONSIBILITIES

**Pass to ride:** Students must have a bus pass to ride. If a student forgets their pass in the morning the driver is instructed to never leave a child at a stop in the morning and will allow a ride to school. Students are expected to advise the school office if they have lost their pass. Replacement cost for a lost bus pass is \$10.00 and can be paid at the school office. At that time your child will be issued a temporary, fax copy (issued from the Transportation office) of their pass, with the original to follow on the next school van run.

**Be on time:** Students are expected to be at their designated stop 5 minutes prior to the arrival of the bus, and to stay off the travelled roadway at all times while waiting for the bus. Students are also expected to be courteous of residential property and to stay on town sidewalks and designated bus stop areas.



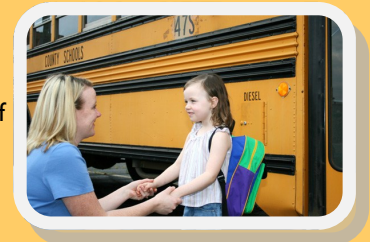
### Rules on the bus:

- Remain seated at all times, facing forward
- Keep hands, feet and objects to yourself
- No swearing, rude gestures or teasing of others
- Respect your fellow passengers and the driver
- Obey the driver

Student misconduct may result in withdrawal of transportation privileges.

### PARENT RESPONSIBILITIES

Be certain that your child/ren are at the bus stop **5 minutes prior** to the arrival of the bus. Provide the necessary supervision for your child/ren when going to and from the bus stop until boarding the bus. Make certain that your child/ren are dressed properly in case of emergencies during cold or wet weather. Please ensure your child/ren have a plan in case the bus does not arrive to pick them up. Children must be aware of how long to wait at their stop before returning home or going to their alternate location. **Buses will not run at -35 degrees (ambient – not windchill)** or colder. During extreme weather conditions be sure to listen to the radio, or check our website to determine if buses are running. Encourage your child/ren to obey all traffic rules and school bus regulations.



**TOGETHER WE CAN ALL HELP TO MAKE  
YOUR CHILD'S BUS RIDE A SAFE AND  
COMFORTABLE EXPERIENCE!**